



CASE STUDY: Scanning and Tracking Proof of Delivery Documents at Academy Brushware

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Academy Brushware worked with Afrisoft Africa to implement a system for scanning and tracking proof of delivery documents in SYSPRO

Afrisoft Africa works with companies from many different industries to automate and improve a variety of warehousing and manufacturing processes. Academy Brushware, a large South African manufacturer and distributor of painting hardware and brooms, has worked with Afrisoft in the past to implement TransLution™ Software barcode scanning and automation across many parts of their warehouse, including stock take, checking and scanning to cages.

One of their newer and unique requirements for their TransLution™ System was the ability to scan and track their proof of delivery documents within SYSPRO.

How it works

This atypical TransLution™ implementation goes beyond the standard Warehouse Management Software functions.

At Academy, proof of delivery documents were manually stored and recalled when a customer queried an order. Because this process was manual, the response time was slow and inaccurate, and the company was often unable to track the order precisely. This resulted in uncertainty around the accuracy of the order and credits being issued.

With TransLution™ Software, a new system was implemented to scan the proof of delivery as soon as it is returned to the warehouse. The signed invoice is fed into a document scanner and TransLution reads the barcode on the document and determines which sales order the delivery was for. It then logs the scan of the document as a multimedia item in SYSPRO and records the date that the document was captured.

The benefits

Storing an electronic copy of the proof of delivery alongside the sales order in SYSPRO allows Academy to quickly and accurately call up an order and reference the proof of delivery. This not only improves the efficiency of their customer service, but also their confidence on the accuracy of the order.

Along with the other uses of TransLution™ in their warehouse, including scanner-based checking, this document scanning



process has significantly reduced customer queries, and Academy is able to address current queries quickly, accurately tracking the order back from picking to delivery.

About

Academy Brushware

Academy Brushware is an approved brushware manufacturer and supplier in Africa. The company produces and distributes a complete range of painting utensils and tools, eg. from the traditional flat type paint brush, blockbrushes, sash tools, lining fitches, etc. to a very substantial paint roller range offering a wide choice of fabric application for various purposes. They also manufacture a range of brooms and affiliated domestic brushes, like bottle brushes and sanitary brushes, mops, rakes, etc. Their industrial division produces specific brushes to satisfy the needs of the vast majority of organizations, including items such as road sweepers, rotary brushes, wire-twisted brushes, and car washing applicators.

Afrisoft Africa

Afrisoft Africa delivers technology and software solutions for agribusiness, manufacturing, warehousing and distribution companies. Our objective is to provide practical technology products that deliver competitive advantage to our customers, while providing improvements in their operating efficiency and stock control to deliver significant cost savings.

TransLution™ Software

TransLution™ Software was developed to assist manufacturing, warehousing and distribution companies to better manage their business processes and stock handling. The TransLution™ product is particularly focussed on robust integration to customers' existing ERP, accounting and stock management software for a wide range of transactions. TransLution™ is distributed in Africa by Afrisoft Africa (Pty) Ltd and in Europe by K3 SYSPRO.

North America

TransLution Software LLC, The Avenue Forsyth, 410 Peachtree Parkway,
Building 400, Suite 4245, Cumming, Georgia, 30041, USA
Email: info@translutionsoftware.com | Website: www.translutionsoftware.com



United Kingdom

K3 Syspro
Baltimore House, 50 Kansas Ave,
Manchester.
M50 2GL.

Email: info@k3syspro.com
Website: www.k3syspro.com

Africa

Afrisoft Africa
Unit AG001 Ground Floor,
Galaxy House Riverworld Park,
42 Homestead Road, Rivonia, 2192

Email: info@afrisoft.biz
Website: www.afrisoft.biz

Australia

BJM Business Solutions Pty Ltd
P.O. Box 75
Narre Warren North Victoria,
Australia, 3804

Email: info@bjmbusiness.com
Website: www.bjmbusiness.com