Scanning and Tracking Proof of Delivery Documents at Academy Brushware

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Academy Brushware worked with TransLution Software to implement a system for scanning and tracking proof of delivery documents in SYSPRO

TransLution Software works with companies from many different industries to automate and improve a variety of warehousing and manufacturing processes. Academy Brushware, a large South African manufacturer and distributor of painting hardware and brooms, has worked with TransLution in the past to implement barcode scanning and automation across many parts of their warehouse, including stock take, checking and scanning to cages.
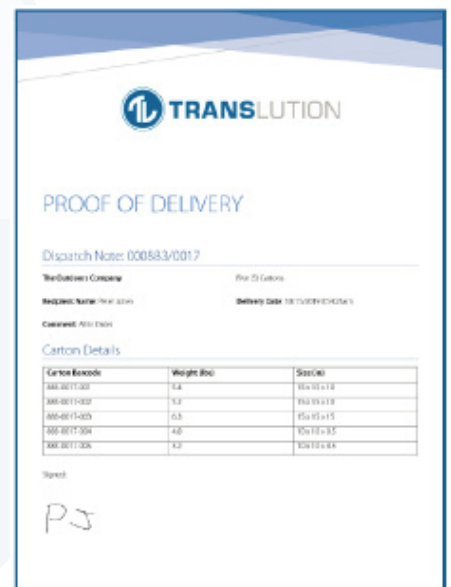
One of their newer and unique requirements for their TransLution Software implmentation was the ability to scan and track their proof of delivery documents within SYSPRO.

How it works

This atypical TransLution implementation goes beyond the standard Warehouse Management Software functions.

At Academy, proof of delivery documents were manually stored and recalled when a customer queried an order. Because this process was manual, the response time was slow and inaccurate, and the company was often unable to track the order precisely. This resulted uncertainty around the accuracy of the order and credits being issued.

With TransLution Software, a new system was implemented to scan the proof of delivery as soon as it is returned to the warehouse. The signed invoice is fed into a document scanner and TransLution reads the barcode on the document and determines which sales order the delivery was for. It then logs the scan of the document as a multimedia item in SYSPRO and records the date that the document was captured.

The benefits

Storing an electronic copy of the proof of delivery alongside the sales order in SYSPRO allows Academy to quickly and accurately call up an order and reference the proof of delivery. This not only improves the efficiency of their customer service, but also their confidence on the accuracy of the order.

Along with the other uses of TransLution in their warehouse, including scanner-based checking, this document scanning process has significantly reduced customer queries, and Academy is able to address current queries quickly, accurately tracking the order back from picking to delivery.

About

Academy Brushware

Academy Brushware is an approved brushware manufacturer and supplier in Africa. The company produces and distributes a complete range of painting utensils and tools, eg. from the traditional flat type paint brush, blockbrushes, sash tools, lining fitches, etc. to a very substantial paint roller range offering a wide choice of fabric application for various purposes. They also manufacture a range of brooms and affiliated domestic brushes, like bottle brushes and sanitary brushes, mops, rakes, etc. Their industrial division produces specific brushes to satisfy the needs of the vast majority of organizations, including items such as road sweepers, rotary brushes, wire-twisted brushes, and car washing applicators.

TransLution Software

TransLution Software, based in Atlanta, Georgia, focusses on assisting clients to automate manufacturing and distribution processes to achieve improved stock accuracy and optimize productivity. We pride ourselves on our understanding of the unique operational and stock movement processes in our customers' businesses, as well as their relationship to financial management and control issues. TransLution Software integrates seamlessly with ERP software, business systems and production equipment, enabling the collection and presentation of shop-floor data in real time, as well as the automation of warehouse and production functions.

TransLution Software is made available worldwide through a global network of specialist implementers and resellers, working together to ensure great results. The knowledge, commitment, and depth of experience of our team enable us to tailor effective solutions to add maximum value. We have over 300 clients and have been helping manufacturing clients automate and digitize their businesses in N. America, Europe, Africa and Australia since 2002.

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